Services Comparison Guide

Ooma enables your users to collaborate and stay connected to customers and co-workers anywhere. Whether you are a business of one or thousands, in one location or many, Ooma is easy to deploy, use, and scale. As the #1 rated VoIP provider, you can trust Ooma to accelerate your business.

Ooma Business Phone Solutions Features and Characteristics

	Ooma Business Phone	Ooma Business Phone Pro
Costs		
Calls to the U.S., Canada, Mexico & Puerto Rico	Metered calls, per minute	Unlimited
Calls to other international destinations	International calling rates apply	International calling rates apply
Cost per user	Included in plan	$29.95 USD month/user, plus taxes and fees
Basic Telephony Features		
Phone Number per User	•	•
Call Hold	•	•
Call Waiting	•	•
Blind Transfer	•	•
End User Portal	•	•
Supervised Transfer	•	•
3-Way Calling	•	•
Voicemail to Email	•	•
Call Forwarding	•	•
Call Logs	•	•
Emergency Calling	•	•
Simultaneous Ring	•	•
Mobility Features		
Ooma Office Mobile App	•	•
Ooma Office Desktop App	•	•
Collaboration		
Audio Conference Bridge		•
SMS / MMS Messaging		•
Videoconferencing		•
Online Fax		•
Advanced Call Management		
Virtual Receptionist		•
- Multi Level Menus		•
- Dial by Name		•
- Company Directory		•
- Music on Hold		•
- Music on Transfer		•
- Text-to-Speech Prompts		•
User Ring Groups		•
Device Ring Groups		•
Hybrid Ring Groups		•
Call Forward on No Answer		•
Call Forward on Device Offline		•
Extension Dialing		•

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Company Administration Features		
Admin Portal		•
Company Number		•
Toll-free number		•
Business Name Caller-ID		•
Dynamic Caller-ID		•
Number Porting		•
Multisite Support		•
Flexible Numbering Plan		•
Call Blocking Features		
Anonymous Call Rejection		•
Outgoing Caller-ID Blocking		•
Custom Block Lists		•
Advanced User Features		
Call, Fax, & Messaging Analytics		•
Call Permissions		•
Caller Info Match		•
Google / Microsoft Contacts Integration		•
Advanced User Features with IP Phones		
Shared Speed Dial		•
Intercom		•
Paging		•
Overhead Paging		•
Multicast Paging		•
Extension Monitoring		•
Call Park / Retrieve		•
Call Flip		•