

## A phone system that streamlines patient phone calls.



Whether you run one private practice or a group of clinics, you want to deliver a positive patient experience. You need to enable care providers, back-office staff, and scheduling staff to be connected, responsive, and as productive as possible. A sophisticated, yet simple and affordable phone system will help you manage calls quickly, efficiently, and accurately so you can focus on providing quality patient care.



Ooma Office, the #1 rated business phone service, offers features that streamline patient calls to healthcare providers.

✓ **24 x 7 Virtual Receptionist directs calls, provides helpful information.**

If you are unable to answer the phone when engaged with patients or it's after business hours, Ooma's virtual receptionist greets callers and provides information that answers common questions. Patients can easily reach the right department or staff member in multiple locations. You can build menu options such as: Press 1 for business hours, Press 2 for directions, Press 3 to schedule an appointment. The system is flexible to fit your needs.

✓ **Never miss a business call when in or out of your office or clinic.**

Today, many care providers bounce between multiple offices and clinics. With Ooma's mobile app, you can be on the move and return patient calls during or after hours from your business number without using your personal number.

✓ **Simultaneously ring different staff members.**

With Ooma Office, you can create customized ring groups that simultaneously ring multiple team members. When time is of the essence, you can reach the right people when minutes make a difference.

✓ **Free toll-free and local numbers.**

Eliminate long distance charges on calls between office or clinic locations and provide a free 800 number for your back office and billing department.

### Vascular Associates

“ We currently have 45 lines of Ooma Office and are very happy. When our staff travels, they can get their messages from wherever they are. And you can just pick up the phone, call an extension [in another office location] and you are right there. ”

– **Julianne Dorcy**

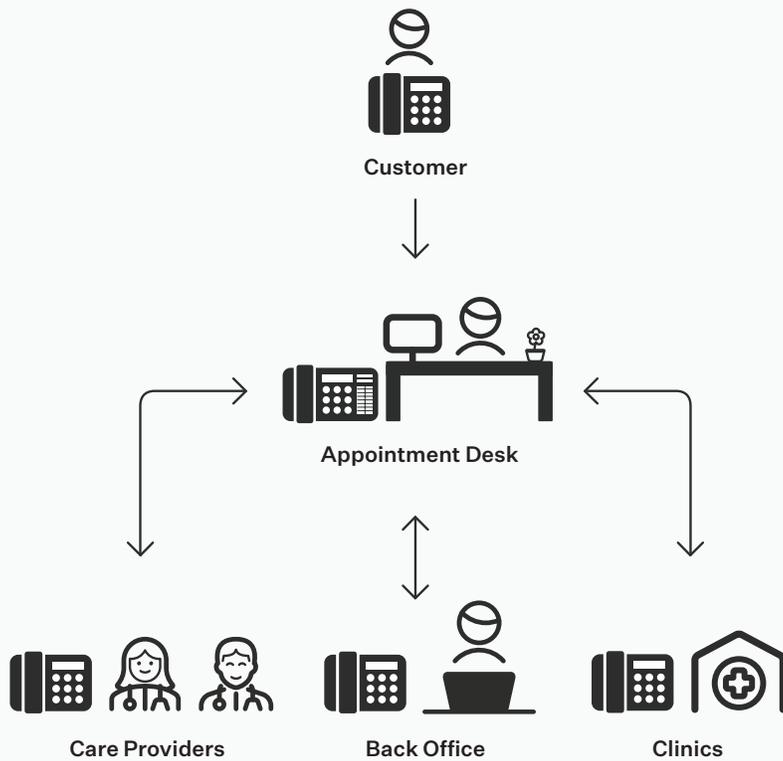
*Director of Operations Vascular Associate of Southern California*

### Hi Desert, PC / IT for Vascular Associates

“ They wanted one solution for all locations - where they could easily transfer calls - without a huge, expensive deployment. Ooma Office is ideal for when different nurses or administrators are working between locations. ”

– **Johnny Dutto**

*Owner, Hi Desert PC Crew*



## Ooma enables healthcare organizations to serve patients faster.

When patients call to schedule appointments, request a call-back from a healthcare provider, or update prescription refills, it takes just seconds to park or transfer a call to the right staff members. You can deliver a smooth and efficient experience, which builds patient loyalty and referrals.

With Ooma Office, you get business phone features that help meet the demands of the healthcare industry. Enjoy clear, flexible, reliable communications that save money for one or multiple locations.

**35 advanced features at a low monthly rate of \$19.95 per user. All-inclusive pricing. No nickel and diming or surprise add-ons or setup fees. We are so confident you'll love the quality and value of Ooma Office, there are no contracts!**

### Key features include:

- Auto attendant/virtual receptionist
- Advanced call routing
- Call forwarding
- Call logs
- Call park
- Conferencing
- Dial by extension
- Dial by name
- Do not disturb
- Enhanced 911 service
- Intercom one-to-one
- Music on hold
- On-phone presence monitoring (BLF)
- Overhead paging
- Paging groups
- Personal automated attendant
- Ring (hunt) groups
- Time-based call routing
- Toll-free numbers



**Ooma Office Pro** provides additional features for \$5 a month more per user:

- Overhead Paging
- Enhanced Call Blocking
- Higher usage limits for extension monitoring, call park, audio conference room participants

Unlike other providers, Ooma pre-provisions each phone so when you receive them, all you need to do is plug them in, log in, and you are up and running.

**Call 877-959-6662 to learn more and get started today.**

