Ooma®Office

A modern patient experience is one phone call away.

Dental practices are busy places. The last thing your office needs is a clunky, outdated phone system that prevents staff from focusing on what matters – delivering exceptional care and a patient experience that builds referrals and long-term loyalty.

Ooma Office with the NexHealth Synchronizer[™] delivers information from your Practice Management System (PMS) so staff can view patient details while taking or making calls. Patient Caller-ID Pops equip staff with important patient information to deliver personalized service.

Key Value

Unified Patient Journey - Deliver a holistic experience by keeping office phones in sync with your practice management system.

View Patient Details - See information including name, date of birth, last visit, next visit, and family members while taking or making patient calls.

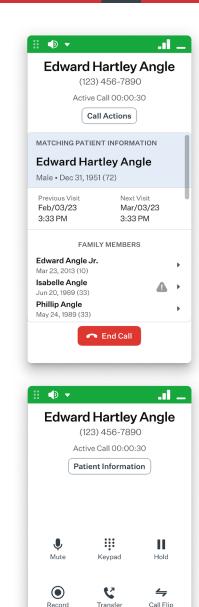
Call Control - Employees can mute themselves, put the call on hold, record the conversation, add a call participant, transfer the call to a staff member, or seamlessly flip the call to another device such as a mobile phone.

Staff Productivity - Improve staff efficiency and elevate the patient experience by eliminating time-consuming lookups and screen switching when interacting with callers.

Proactive Patient Engagement - Equip staff with the right insights to anticipate needs, predict next steps and provide timely service to create better outcomes for patients and your dental practice.

PMS Synchronization – NexHealth with Ooma Office Pro or Ooma Office Pro Plus syncs patient details with a wide range of dental Practice Management Systems including Dentrix, Open Dental, Eaglesoft and many others.

Give your most important resource – your staff - the tools they need to take your dental practice to a whole new level.





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Add Participant