

Keep Critical Building Systems Connected as Copper Networks are Retired



Legacy copper phone lines that support elevators, fire panels, entry systems, and emergency phones are being retired across the country. Property owners and facility managers must modernize before service disruptions put tenant safety, compliance, and operations at risk.

The Challenge

Many commercial properties still rely on copper-based phone lines for essential building systems.



**Security
Alarm Systems**



**Building Entry and
Access Systems**



**Fire
Alarm Panels**



**Elevator
Emergency Phones**



**Fax
Machines**



**Public
Safety Phones**



**Backup
Phone Service**



**Parking Garage
Communications**

Why Building Owners and Property Managers Are Acting Now

- Carriers are actively retiring legacy copper infrastructure and may provide limited notice before discontinuing service.
- Disconnected elevator phones, fire systems, and emergency communication devices can create compliance challenges and increase liability exposure.
- Traditional POTS lines often cost significantly more than modern alternatives while providing fewer capabilities and less visibility.
- Migrating proactively helps prevent emergency replacements, unexpected outages, and tenant impact.

The Ooma AirDial Solution

AirDial helps building owners and property managers replace aging POTS lines while keeping existing elevator phones, fire panels, entry systems, parking garage communications, and emergency phones connected. It supports a planned transition away from copper service and provides centralized visibility across individual properties or an entire portfolio.

Why Ooma

Ooma is a publicly traded communications company that owns the entire AirDial technology stack, providing a purpose-built solution trusted to modernize mission-critical communications without requiring costly rip-and-replace projects.

- Publicly traded communications provider.
- Purpose-built AirDial solution designed specifically for POTS modernization.
- End-to-end ownership of the technology stack.
- Proven deployments across education, government, healthcare, and enterprise environments.

Patented MultiPath Reliability

AirDial MultiPath technology provides fail-safe communications by simultaneously utilizing LTE and Ethernet connections. Unlike traditional failover solutions that switch connections after a failure occurs, MultiPath actively uses both paths at the same time, helping ensure uninterrupted communications for critical systems.

Remote Device Management (RDM)

AirDial RDM provides a unique single-pane-of-glass management experience that brings legacy analog communications into the 21st century. Customers gain centralized visibility into device health, connectivity, battery status, alerts, and performance across every campus location.

Why Commercial Properties Choose AirDial

- Keep existing elevator phones, fire panels, entry systems, parking garage communications, and emergency phones connected.
- Replace aging copper lines without replacing functioning building equipment.
- Reduce monthly costs compared with traditional POTS service.
- Monitor connectivity and alerts across multiple properties from one place.
- Get hardware, connectivity, monitoring, and support from a single provider.



Customer Success

CP Group, one of the nation's largest commercial real estate owners, needed a reliable replacement for 17 million square feet of commercial office space supported by dozens of critical communication systems.

With Ooma AirDial, CP Group successfully transitioned elevator and life-safety communications away from legacy POTS lines, reducing costs while maintaining operational continuity.

"I've received calls from other property managers and I've highly recommended Ooma AirDial for their facilities."

Greg Yuskanich, Project Manager, CP Group

[Watch the full success story here.](#)

Compliance Certifications

Built with the applicable guidelines of UL, NFPA 72, California Fire Marshal, New York City Fire Department and ASME A17.1B in mind. Supports Kari's Law and Ray Baum's Act.



Scan the QR code on
Ooma.com/AirDial
for full technical
specifications.

