

Keep Critical Hospitality Systems Connected as Copper Networks are Retired



Hotels, resorts, casinos, and hospitality properties rely on critical communications systems to support regulatory compliance and day-to-day operations. As copper infrastructure is decommissioned, hospitality organizations face rising costs, shrinking service availability, longer repair times, and increased risk of service disruption.

The Challenge

Many hospitality properties continue to depend on legacy copper lines for systems that are essential to guest safety and property operations.



**Elevator
Phones**



**Fire
Alarm Panels**



**Pool and Spa
Emergency Phones**



**Gate
Entry Systems**



**Security
Phones**



**Fax
Machines**



**Courtesy and
Lobby Phones**



**Backup
Phone Service**

Why Hospitality Organizations Are Acting Now

- Protect guest safety and critical property communications.
- Reduce telecom costs while avoiding costly infrastructure replacement.
- Preserve existing fire alarms, elevator phones, building entry systems, and other analog devices.
- Modernize aging POTS lines with a solution built for critical analog systems.

The Ooma AirDial Solution

AirDial helps hospitality organizations move away from legacy copper lines while preserving investments in existing fire alarm panels, elevator phones, building entry systems, and other analog equipment. Built for reliable connectivity and centralized management, AirDial helps maintain critical communications and simplify oversight across a single property or an entire hotel portfolio.

Why Ooma

Ooma is a publicly traded communications company that owns the entire AirDial technology stack, providing a purpose-built solution trusted to modernize mission-critical communications without requiring costly rip-and-replace projects.

- Publicly traded communications provider.
- Purpose-built AirDial solution designed specifically for POTS modernization.
- End-to-end ownership of the technology stack.
- Proven deployments across education, government, healthcare, and enterprise environments.

Patented MultiPath Reliability

AirDial MultiPath technology provides fail-safe communications by simultaneously utilizing LTE and Ethernet connections. Unlike traditional failover solutions that switch connections after a failure occurs, MultiPath actively uses both paths at the same time, helping ensure uninterrupted communications for critical systems.

Remote Device Management (RDM)

AirDial RDM provides a unique single-pane-of-glass management experience that brings legacy analog communications into the 21st century. Customers gain centralized visibility into device health, connectivity, battery status, alerts, and performance across every campus location.

Why Hospitality Organizations Choose AirDial

- Proactively replace aging copper lines before service disruptions occur.
- Continue using current analog equipment without expensive rip-and-replace projects.
- Help maintain connectivity for the systems that guests and staff rely on every day.
- Replace expensive legacy POTS lines with a modern, managed solution.



Customer Success

A hospitality organization operating more than 300 guest-room facilities faced ongoing service issues and increasing costs associated with an aging analog phone system.

By replacing legacy POTS lines with AirDial, the organization:

- Reduced telecommunications costs
- Simplified infrastructure management
- Improved operational visibility
- Increased communications reliability
- Created a scalable foundation for future properties

[Read the full success story here.](#)

Compliance Certifications

Built with the applicable guidelines of UL, NFPA 72, California Fire Marshal, New York City Fire Department and ASME A17.1B in mind. Supports Kari's Law and Ray Baum's Act.



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