

Keep Critical Healthcare Systems Connected as Copper Networks are Retired



Healthcare organizations depend on reliable communications to support patient safety, regulatory readiness, and day-to-day operations. As copper infrastructure is retired, healthcare facilities face increasing costs, declining service availability, longer repair times, and growing risks of disruption to essential systems.

The Challenge

Many healthcare facilities continue to rely on POTS lines to support critical systems.



**Emergency
Red Phones**



**Emergency
Call Boxes**



**Fire Alarm
Panels**



**Nurse Call
Systems**



**Building
Monitoring Systems**



**Fax
Machines**



**Medical
Refrigeration Alarms**



**Elevator
Emergency Phones**

Why Healthcare Agencies Are Acting Now

- Carriers are actively retiring copper infrastructure.
- Decommissioning notices are accelerating.
- Healthcare organizations need modernization solutions that minimize disruption to daily operations.
- Delaying action can lead to compressed migration timelines and potential compliance risks.

The Ooma AirDial Solution

AirDial helps healthcare organizations move away from legacy copper lines while preserving investments in existing fire alarm panels, elevator phones, fax machines, and other analog equipment. Built for reliable connectivity and centralized management, AirDial helps maintain critical communications and simplify oversight across a single facility or an entire healthcare network.

Why Ooma

Ooma is a publicly traded communications company that owns the entire AirDial technology stack, providing a purpose-built solution trusted to modernize mission-critical communications without requiring costly rip-and-replace projects.

- Publicly traded communications provider.
- Purpose-built AirDial solution designed specifically for POTS modernization.
- End-to-end ownership of the technology stack.
- Proven deployments across education, government, healthcare, and enterprise environments.

Patented MultiPath Reliability

AirDial MultiPath technology provides fail-safe communications by simultaneously utilizing LTE and Ethernet connections. Unlike traditional failover solutions that switch connections after a failure occurs, MultiPath actively uses both paths at the same time, helping ensure uninterrupted communications for critical systems.

Remote Device Management (RDM)

AirDial RDM provides a unique single-pane-of-glass management experience that brings legacy analog communications into the 21st century. Customers gain centralized visibility into device health, connectivity, battery status, alerts, and performance across every campus location.

Why Healthcare Agencies Choose AirDial

- Protect patient safety and critical facility communications.
- Reduce telecom costs while avoiding costly infrastructure replacement.
- Preserve existing fire alarms, elevator phones, fax machines, and other analog devices.
- Modernize aging POTS lines with a solution purpose-built for critical analog systems.



Customer Success

A leading senior living organization with more than 300 facilities needed to replace hundreds of aging POTS lines supporting life-safety and emergency communications systems.

After deploying AirDial across more than 760 analog lines, the organization:

- Reduced telecommunications costs
- Improved operational visibility
- Simplified infrastructure management
- Enhanced reliability for critical communications

[Read the full success story here.](#)

Compliance Certifications

Built with the applicable guidelines of UL, NFPA 72, California Fire Marshal, New York City Fire Department and ASME A17.1B in mind. Supports Kari's Law and Ray Baum's Act.



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specifications.

