Ooma AirDial

Government

Protect Critical Government Communications as Copper Networks Are Retired

Government agencies rely on mission-critical communications systems to support public safety, facility operations, emergency response, and regulatory compliance. As carriers retire legacy copper infrastructure, agencies must modernize these essential connections while maintaining service continuity, controlling costs, and protecting existing investments.

The Challenge

Many government organizations still rely on copper-based phone lines to support life-safety and operational communications systems.

- **Elevator Emergency Phones**
- **Fire Alarm Panels**
- **Emergency Call Boxes**
- **Security & Intrusion Alarms**
- **Panic Buttons & Duress Systems**
- **Parking Garage Communications**
- **Building Access Systems**
- **Legacy Fax & Analog Lines**

Why Government Agencies Are Acting Now

- Compliance and life-safety requirements remain unchanged.
- Budget limitations increase the need to preserve existing infrastructure.
- Agencies need modernization solutions that minimize disruption to daily operations.
- Emergency preparedness initiatives require reliable communications across facilities.

The Ooma AirDial Solution

AirDial enables agencies to replace aging POTS lines while preserving existing equipment and infrastructure investments. Rather than undertaking costly rip-and-replace projects, organizations can modernize communications using a purpose-built solution that supports critical government applications, improves visibility, and simplifies management across locations. AirDial can be procured through a variety of government purchasing vehicles, including Carahsoft and authorized partner contract vehicles, helping agencies streamline procurement and align with established purchasing processes.

Visit Ooma.com/AirDial or call (866) 839-5810 for a consultation.

Why Ooma

Ooma is a publicly traded communications company that owns the entire AirDial technology stack, providing a purpose-built solution trusted to modernize mission-critical communications without requiring costly rip-and-replace projects.

- Publicly traded communications provider.
- Purpose-built AirDial solution designed specifically for POTS modernization.
- End-to-end ownership of the technology stack.
- Proven deployments across education, government, healthcare, and enterprise environments.

Patented MultiPath Reliability

AirDial MultiPath technology provides fail-safe communications by simultaneously utilizing LTE and Ethernet connections. Unlike traditional failover solutions that switch connections after a failure occurs, MultiPath actively uses both paths at the same time, helping ensure uninterrupted communications for critical systems.

Remote Device Management (RDM)

AirDial RDM provides a unique single-pane-of-glass management experience that brings legacy analog communications into the 21st century. Customers gain centralized visibility into device health, connectivity, battery status, alerts, and performance across every campus location.

Why Government Agencies Choose AirDial

- Protect critical public safety systems during copper retirement.
- Preserve investments in existing analog infrastructure.
- Reduce costs associated with legacy phone services.
- Minimize truck rolls and on-site maintenance.
- Improve visibility across multiple facilities.
- Support emergency preparedness and business continuity initiatives.
- Simplify modernization without large-scale infrastructure replacement.
- Deploy a standardized communications platform across agency locations.

Customer Success

One of the nation's largest municipalities faced rising costs and operational challenges associated with hundreds of aging POTS lines supporting fire alarms, elevator phones, security systems, and other critical infrastructure.

Results included:

- Improved communications reliability
- Centralized visibility and management
- Proactive notifications and alerts
- Reduced dependence on aging copper infrastructure

Read the full success story here.

Compliance Certifications

Built with the applicable guidelines of UL, NFPA 72, California Fire Marshal, New York City Fire Department and ASME A17.1B in mind. Supports Kari's Law and Ray Baum's Act.

Scan the QR code on Ooma.com/AirDial for full technical specifications.